



Computer Engineering

Western Technical-Commercial School

Name:

Date:

Section:

Service and Maintenance Procedures Review Questions

Answer questions in sentence form neatly in the space provided. Use the related web resources to answer the questions fully. Half a mark for short points and one mark for each explanation.

1. What is the purpose of computer service cleaning & maintenance (4)?

2. Why is it important to test the system before servicing the computer?

3. What two main concerns does dust cause with computers/electronics?

4. When cleaning a system, why is it necessary to remove some components?

5. What common tools/resources are needed to service/clean your computer?

6. What 3 factors affect how often a computer should be cleaned/serviced?

7. Describe three techniques using compressed air to clean a computer.

8. List the major maintenance steps to service/clean a computer?

9. List five preventative measures on top of regular service maintenance?

Mark
Breakdown
Column

Q#	A
1	2
2	2
3	2
4	1
5	4
6	3
7	3
8	5
9	5
T=	27