

Name:

Western Technical-Commercial School

Date:

Section:

## **Computer Service and Maintenance Tracking Sheet**

Students will go through the process of cleaning the computer hardware for a class set of computers after reviewing the proper method and following the steps required to complete a computer hardware cleaning. Computers will be tested first, then cleaned - case, internal components, cables, monitor, keyboard, mouse, and computer area with case located securely and cables tie wrapped and organized. More related feedback and/or sketch notes on each step referring to step number can be written on back if there is no room in description.



Steps and Information Guide			Tracking & Evaluation			
Step#	Description	Mark	Self	Peer	Teacher	
1 Date:	Lab room number:	/5				
2 Date:	System Check: Clean boot, checking system, keyboard, mouse, optical drive, and monitor	/10				
3 Date:	<b>Power Down:</b> Main power unplugged, and avoid any jostling or impacts of case and components while cleaning	/5				
4 Date:	<b>Cleaning:</b> Case internals, grills, and components to be air cleaned with compressed air in strategic short spurts, remove major components to properly air and wipe down tight spots	/30				
5 Date:	<b>Connections:</b> Check power and data cable connections, routing, ram seated, components secured, case cover	/10				
6 Date:	Case: External surfaces can be wiped down with a damp cloth	/5				
7 Date:	Monitor: internals to be air cleaned and external with damp cloth	/5				
8 Date:	<b>Keyboard and Mouse:</b> Use compressed air, light detergent with cotton cloth for germs, dirt build-up, and scrape any accumulated gunk off Teflon mouse coasters	/10				
9 Date:	Exterior Cable Management: Using cable ties and cable trough to organize and minimize cable mess	/10				
10 Date:	<b>Case Secured:</b> Properly space, centre case location, and secure case using two #8 * 3/4" flat Robertson wood screws through box base into computer lab table	/10				
	Totals	/100				